

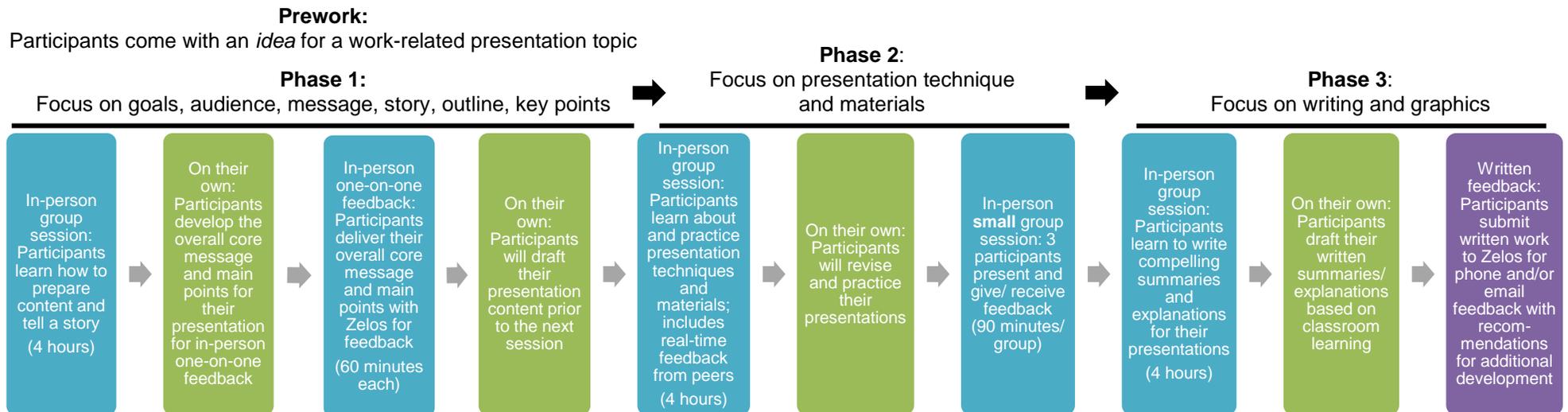
Find the story in your technical information: Communicating with clarity.

A comprehensive skills development program



Zelos offers a **comprehensive skills development program** to help information technology professionals learn and practice how to plan for, present and write about their technical information in a way that will resonate with non-technical audiences. Participants—up to 12 in each cohort—will use real projects as the basis for their work throughout the program. The comprehensive program includes onsite training, individual work in between onsite sessions, and multiple practice and feedback opportunities, in person, by email and by phone.

In a 3-phase program, participants learn, practice, receive and give feedback, and refine their story



About the program facilitator

Helene Bumbalo is fascinated by all elements of communication and professional growth. She trains and coaches groups and individuals on written and verbal communication techniques and skills. With a background in counseling, she easily builds trust and rapport with her audience and engenders a sense of confidence and “can-do spirit” in people. Helene is highly skilled working with both native and non-native English speakers.

About Zelos

Zelos facilitates discovery and learning through customized consulting, training and coaching. In partnership with our clients, we identify their needs and work tirelessly to meet those needs through well-scoped projects with defined outcomes. Zelos designed this “Communicating with Clarity” program for a cohort group of information technology supervisors who recognized that their presentations often fell short for their non-technical audiences—that they were too technical, too complicated, and left people with more questions than clarity.

Zelos

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